



**Service Plan**

Georgia Department of Human Resources; Department of community health for home care units, requires that a written plan of care shall be established in collaboration with the client, responsible party and the clients physician.

**Client Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Home Telephone:** \_\_\_\_\_ **Other Phone:** \_\_\_\_\_

**Birth Date:** \_\_\_\_\_ **Age:** \_\_\_\_\_ **Weight:** \_\_\_\_\_

**Personal Care** \_\_\_\_\_ **Companion Care** \_\_\_\_\_ **Skilled Nursing** \_\_\_\_\_

**Frequency:** \_\_\_\_\_ **Duration:** \_\_\_\_\_

**S M T W T H F S Time:** \_\_\_\_\_

**Functional Limitations:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Diagnoses:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Medications:**

\_\_\_\_\_  
\_\_\_\_\_

**Treatment:**

**Equipment Used:**

\_\_\_\_\_  
\_\_\_\_\_

**List of Diet and Nutrition:**

\_\_\_\_\_  
\_\_\_\_\_

**Clinical/progress notes:**

\_\_\_\_\_  
\_\_\_\_\_

1. Is client? MF  MC
2. Is the patient depending on someone to his/her with activities of daily living?  Yes  No
3. Is the client bed bound?  Yes  No
4. Is the client wheelchair bound?  Yes  No
5. Is the patient unable to see?  Yes  No
6. Is the patient unable to hear?  Yes  No



**Goals and objectives of the Service: (Provide in full detail the reason for the request of this service and what the desired outcome)**

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**Discharge Plan:**

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**Types of Services required (list specific tasks)**

ADLs	Status	Tasks
Bathing	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Transfers & Ambulation	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Dressing & Grooming	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Incontinence Care	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Eating Assistance	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	

IADLs	Status	Tasks
Meals	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Light Housekeeping	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Laundry	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Transportation	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Household Management	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Companionship	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	
Medication Reminder	<input type="checkbox"/> Independent <input type="checkbox"/> Needs Assistance	



### APPENDIX U

### CLIENT EMERGENCY INFORMATION FORM

Client's Name: \_\_\_\_\_  
 Medicaid Number: \_\_\_\_\_  
 Home Address: \_\_\_\_\_  
 \_\_\_\_\_  
 Home Telephone: \_\_\_\_\_

Emergency transportation for treatment: -----911-----

Advance Directive Information:

Medical Information	
Physician's Name:	
Physician's Telephone:	
Physician's Address:	
Client's Hospital Preference:	
Known Medication Allergies/Pertinent Medical Information:	

#### Client Representative or Family Members/Emergency Contacts:

1. Name: \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ - \_\_\_\_\_ Date: \_\_\_\_\_  
 Relationship: \_\_\_\_\_ Review Date: \_\_\_\_\_

2. Name: \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ - \_\_\_\_\_ Date: \_\_\_\_\_  
 Relationship: \_\_\_\_\_ Review Date: \_\_\_\_\_

I \_\_\_\_\_ (Client/Client rep) understand that I have the right to make choices by accepting or refusing services and I have the right to participate in the service planning process.

Client Signature \_\_\_\_\_ Favored RN \_\_\_\_\_  
 Review Date: \_\_\_\_\_

Client Signature \_\_\_\_\_ Favored RN \_\_\_\_\_  
 Review Date: \_\_\_\_\_

Client Signature \_\_\_\_\_ Favored RN \_\_\_\_\_



"This plan is subject to revision by the registered Nurse with coordination of the client and client's care coordinator at least once a year. All revisions made to the original care plan must be signed and dated by both the RN and the Client."

### REQUEST FOR SERVICE

I, \_\_\_\_\_ (client's name) request that Favored Healthcare Services provide the described service

Date: \_\_\_\_\_ Client: \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_ DOB: \_\_\_\_\_ Medicaid # \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

I, \_\_\_\_\_ (client) do waive all liability from **FAVORED HEALTHCARE SERVICES**, as well as my appointed Home Care Worker(s) who provide services for me if I should ask them to transport me in my vehicle or their vehicle as part of the service I need.

I understand that I have the primary responsibility for my vehicle insurance and maintenance. I agree to hold **FAVORED HEALTHCARE SERVICES** harmless in the event that there is an accident in which there is damage to my vehicle or injury to me or its occupants.

I agree to inform my insurance company of my intention to allow my Home Care Worker(s) to drive my vehicle. I understand that I have to provide **FAVORED HEALTHCARE SERVICES** a copy of my vehicle certification of insurance before the Home Care Worker(s) will be able to transport me.

I also agree to hold **FAVORED HEALTHCARE SERVICES** and the Home Care Worker(s) harmless in the event that while I am being transported in the Home Care Worker's vehicle an accident occurs and I am hurt. I also understand that if I refuse to sign this agreement my Home Care Worker(s) will not be able to transport me in his/her vehicle.

X

X

Client/Responsible Party Signature

Date



**HPPA PRIVACY**

Acknowledgement of Receipt of Private Notice

By signing this acknowledgement of the Receipt of Notice of Privacy Practices ( the "Notice"), I acknowledge and agree that I have received a copy of the Notice of Privacy Practices for review and to keep for my records on the date identified below.

I understand that Favored Healthcare Services may use and disclose necessary health information (for example, my name, address, social security number, physical/mental condition information and/or type of products/ services provided) to another party to permit Favored Healthcare Services to perform its administrative duties, provide me with home health services and products, process my home health benefit claims and communicate with me regarding home health services provided by Favored Healthcare Services (for example, mailings of billing invoice, quality assurance interviews, or information about services/products by Favored Healthcare Services).

I can be assured that Favored Healthcare Services does not sell my personal health information of any kind to a third party for such party's own use. I authorize Favored Healthcare Services to submit my home health benefit claims to my plan sponsor or health plan to receive reimbursement directly for the home health services/products that I have received from Favored Healthcare Services.

\_\_\_\_\_  
Client's Name (printed) or Client's Legal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

**Refusal Acknowledgement  
For Office Use Only**

This section is to be completed by the Personnel of Favored Healthcare Services only if unable to obtain the client's or client's legal representatives signature on the Acknowledgement or receipt of the Notice of Privacy Practices for the following reasons:

\_\_\_\_\_ (Please initial here) Client or Client's Representative refused to sign

\_\_\_\_\_ (Please initial here) other: (Please specify, e.g. emergency care)

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Provider/Associate Name (printed)

\_\_\_\_\_  
Provider/Associate Signature

\_\_\_\_\_  
Date






Client Name: \_\_\_\_\_ RN: \_\_\_\_\_

### **Physician Order**

Only the attending physician may prescribe therapeutic or preventive medications. Only licensed nursing staff may administer medication, and only on the direct order from the physician. The following is required for physician's verbal order

1. The physician authorization for the administration of any medication.
2. Use of the Physician Verbal Order Form with follow-up within thirty (30) days to confirm the authorization.
3. The name, dosage, route, and frequency of any medication administered by the nursing staff. The person administering the medication must sign and date all notions.

The Original order is sent/faxed to the physician for signature, and a copy is retained in the clients medical record and/or file. Favored may utilize faxed physician orders, Plan of care or verbal order as original. A manual or electronic log is maintained to ensure timely receipt of signed orders. If orders are not returned, the company may call the physician, re-fax order or hand carry a copy of the order to the physician's office.

Faxed orders will have a cover sheet identifying company name and number, who is to be recipient of fax, date sent, a statement that informs recipient that if fax is received in error to notify the company immediately and a confidentiality clause.

Electronic physician's signature is acceptable if Favored maintains client records by computer rather than hard copy. Authentication by the physician, should be available if requested.

The entry must be dated and indicated as an electronic signature and must be authenticated by the individual who reviewed and approved the entry. Authentication may be by signature, written initials, or computer secure entry by a unique identifier.

If utilizing digital signatures, confidentiality/security measures must be taken as well as the signature must not be in an encrypted format.

Favored personnel will verify upon return of order that the order is complete, accurate, signed with date of order, and final. If changes are made to original order, appropriate personnel involved in the care of the client are notified. When received by Favored, the signed order replaces the copy in the client's medical record.



Supplemental verbal orders may be obtained before care is provided and are written within 24 hours of receiving the orders. The verbal orders may be signed by an RN, LPN with co-signature by the RN.

*Assistance with Self- Administered Medications*

An aide may assist the client with physician-prescribed medications that are to be self-administered. Assistance is limited to the following :

1. Remind the client to take medication
2. Reading to the member/client the correct dosage and frequency indicated on the container label

Caregiver will report to RN and document on the Task Sheet, any changes in clients condition, including those that may be related to medications. Any and all reports made to the RN regarding clients medication, including the number or frequency in use must immediately be reported to clients physician. The RN must also report these concerns to the care coordinator within 24 hours. Within three (3) business days of verbally notifying the care coordinator, the RN must also send a Completed Communication Care Notification Form ("CCNF") to the Care Coordinator.

Approved by :

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Administrator

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Date





**Physician Telephone/Verbal Order**

Initial Order \_\_\_\_\_ Follow-up Order: \_\_\_\_\_  
 Physician's Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Tele. #: \_\_\_\_\_ Fax #: \_\_\_\_\_  
 Client's Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Tele. #: \_\_\_\_\_  
 UPIN No.: \_\_\_\_\_ NPI: \_\_\_\_\_ SOC: \_\_\_\_\_  
 DOB: \_\_\_\_\_ SS#: \_\_\_\_\_  
 Medicaid: \_\_\_\_\_ Medicare: \_\_\_\_\_  
 Passport: \_\_\_\_\_  
 MRDD: \_\_\_\_\_  
 Private: \_\_\_\_\_

Clinical Rationale: \_\_\_\_\_ Skilled nursing assessment to assess cardiopulmonary status, vital signs, home safety measures and home health needs, which may include blood sugar monitoring (aacu-check), and dressing change, prn

**ADMITTING DIAGNOSIS:**

PRIMARY:

\_\_\_\_\_  
SECONDARY:

SPECIFIC ORDERS:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

New medications Start and Date \_\_\_\_\_ Old medications start and date \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Change in MEDICATIONS and date  
\_\_\_\_\_

Physician signature: \_\_\_\_\_  
Nurse's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Date: from: \_\_\_\_\_ to: \_\_\_\_\_

Verbal order "read back" confirmation made by:



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(Indicate name of person providing confirmation, date and time)